



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Date: 5/19/14

Robin Calister
1175 21st St Apt 1
Des Moines, IA 50311

Date Complaint Received: 5/5/14

Complaint Received By: DHS

Complaint Description: The Department received a complaint concerning potential drug use and possession in the home and improper discipline, striking a child.

Rule Basis: Findings considered in accordance to Rule(s) 110.5 (1) "Conditions in the home are safe, sanitary, and free of hazards" and 110.5(6) "Corporal punishment including spanking, shaking and slapping is not used."

Findings: In person spot check conducted on 5/16/14 including extensive interview with provider Robin Calister.

Robin denies any current or past drug use, possession, or involvement with drugs. Review of the home showed no evidence of drugs, drug paraphernalia, or presence of any smoking in the home.

Robin shared she did have a child who occasionally has accidents with missing the potty chair, though stated zero corporal punishment is administered during these occurrences. She is trying to find a potty chair that would work better for him; I encouraged her to contact CCR&R for further ideas. There was no evidence of any past or ongoing use of corporal punishment.

Resolution: Following interview with provider and review of the home, I found no evidence to indicate non-compliance with either drug use or corporal punishment in the home. I also found no evidence of current non-compliance with any other State guidelines.

We did conduct a review of expectations for adults in the home, proper background checks, and the State protocol for having someone added. I am including a change application for Robin to use if she decides to add an assistant this summer.

Please contact me if you have any further questions.

Sincerely,

A handwritten signature in cursive script, appearing to read "Earl Crow".

Earl Crow
Child Development Home Compliance Checks
DHS, Story County
(515) 268-7106